

# Job Description for Physician Assistant Manager

Department:	Hospitalist Practice
Dept.#:	Various
Last Updated:	10/26/09

## **Reports To**

Manager of Physicians Assistants

# **Job Summary**

The Physician Assistant Supervisor is responsible for the supervision of the physician assistants. Duties include guidance and coverage for employees, monitoring of quality assurance measures, orientation of new employees and oversight in ongoing staff training. The goal of this position is to ensure high quality services for patients.

The Physician Assistant may only provide those medical services which he or she is competent to perform and which are consistent with the physician assistant's education, training, and experience, and which are delegated in writing by a supervising physician who is responsible for the patients cared for by the physician assistant. The committee, division or their representative may require proof or demonstration of competence from any physician assistant for any tasks, procedure or management he or she is performing. A physician assistant shall consult with a physician regarding any task, procedure or diagnostic problem which the physician assistant determines exceeds his or her level of competence or shall refer such cases to a physician.

#### **Duties**

- 1. Complies with personnel policies
- 2. Ensures a high level of quality service provided to patients
- 3. Responsible for adequate staffing and overage in all assigned departments
- 4. Responsible for continuing staff education and training
- 5. Responsible for evaluation of staff performance
- 6. Problem situations are resolved appropriately and independently
- 7. Make sure that Manager of Physician Assistants and Administrative staff are informed of any unusual and significant issues that may affect patient satisfaction, timeliness of services or reimbursement of general patient flow
- 8. Takes action based on constructive performance evaluations
- 9. Maintains confidentiality when interacting with patients, families, personnel and the public
- 10. Supports the socialization and education of students and beginning physician assistants by serving as a role model and mentor
- 11. Interprets the role to the public and other health care professionals
- 12. Joins and participates in appropriate professional associations
- 13. Consults with physician supervisor as appropriate
- 14. Understands, integrates and uses the unique contribution of other disciplines in the delivery of health care
- 15. Collaborates as needed with the supervising physician and / or nursing supervisor

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- 16. Uses principles of body mechanics in mobilizing patient or objects;
  - a. Asks for help when lifting heavy patients
- 17. Complies with policies for electrical safety
- 18. Incorporates infection control principles in practice
- 19. Demonstrates skills related to the management of emergency situations
- 20. Complies with policy for cardio pulmonary arrest
- 21. Complies with policy regarding risk management;
  - a. Demonstrates appropriate use of Incident Reports
- 22. Demonstrates use of ambulance transfer policy
- 23. Has a working knowledge of location of specific policies in the P&P Manual;
  - a. Safety Manual
  - b. Infection Control Manual
  - c. Administrative Manual
  - d. MSDS Manual
  - e. Disaster Manual
  - f. Clinic Specific Manual
  - g. Patient / Family Education

## **Qualifications**

- 1. Graduate of an accredited Physician Assistant Program
- 2. Current Licensure by the California Physician Assistant Board
- 3. Previous supervisory experience preferred
- 4. Current CPR
- 5. ACLS (preferred)
- 6. Recent / previous work experience in primary health care setting (preferred)
- 7. Ability to prioritize and problem solve
- 8. Ability to maintain sensitivity and objectivity to patients, family and significant others of all ages
- 9. Good oral and written communication skills
- 10. Analytical ability required to evaluate processes and to recommend improvements as necessary
- 11. Demonstrates reliability and flexibility with work schedule
- 12. Demonstrates excellent customer service skills

# **Lifting Requirements**

Heavy; frequent lifting, not more than 100 pounds with help and/or carrying objects weighing up to 50 pounds.